

IMPORTANT INFORMATION FOR SAFE TRAVELS WITH YOUR RENTAL VEHICLE



ARVAL
BNP PARIBAS GROUP

We care about cars.
We care about you.

SERVICE

Our service for your rental vehicle includes:

- Maintenance
- Repair
- Tire change
- Accident Management

Should you require any of these services, please call us in order to:

- schedule an appropriate and timely appointment (please allow a lead time of at least three days)
- request a reimbursement from the Arval Deutschland GmbH
- ensure a simple approval process



24h Service Hotline

+49 (0)89 / 744 23 100

RETURN

In order to return your rental vehicle, please contact one of our regional centers.

Munich

Daimlerstraße 6
85748 Garching-Hochbrück
+49 (0)89 / 670 062 13

Neuss

Ruhrstraße 54-56
41469 Neuss
+49 (0)2137 / 937 59 20

Groß-Gerau

Neuweg 11
64521 Groß-Gerau
+49 (0)6152 / 187 36 66

YOUR DOCUMENTS FOR SAFE TRAVELS

Did you know that your rental vehicle also enables you to be mobile abroad? You will find a list of all countries for which insurance cover is provided in the enclosed green card.

- Power of attorney for abroad
- Green insurance card
- ZB I

ARVAL DEUTSCHLAND GMBH

Bajuwarenring 5
82041 Oberhaching
+49 (0)89 / 744 23 0

24h Service Hotline
+49 (0)89 / 744 23 100
kontakt@arval.de
www.arval.de/en/asl

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